



ADR STRATEGIES

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You are receiving this communication as a result of your interest in alternative dispute resolution (ADR).

In this time of severe economic downturn, many lawyers and other professionals are confronted with delinquent accounts receivable and fee disputes.

Recently I have received many mediation and arbitration requests for such Fee Disputes.

The benefits of mediation or arbitration of Fee Disputes:

- Mediation may be required by your carrier
- Mediation may lead to payment or partial payment
- Mediation/Arbitration may avoid more costly litigation
- Mediation may save the relationship with the client

Many years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with my 20 years of legal practice experience to my alternative dispute resolution practice.

THINK ABOUT THIS PRIOR TO YOUR NEXT MEDIATION/ARBITRATION

To set up a mediation or arbitration, please call my Case Manager Audra Shackelford at (310) 201-0010 or email her at audra@adrservices.org. To contact me via email use jkessler@adrservices.org or call me at (310) 552-9800.

Please visit my new website: www.joanbkessler.com

To change your address or remove your name from my list call me at (310) 552-9800 or just send me an email to jkessler@adrservices.org.

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