



ADR STRATEGIES

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You are receiving this communication as a result of your interest in alternative dispute resolution (ADR).

The mediation process extends beyond the mediation session itself. My goal in settling disputes through mediation is to make sure the settlement sticks.

- This is particularly important if payments are to be made or some other acts are yet to be performed.
- Many times I will ask counsel and the parties to join me for a post mediation debriefing session but only if I have confirmed that all participants are agreeable to that.
- I have opposing counsel shake hands as it is a small legal community and they may meet again. I have parties shake hands if this is viable to solidify the settlement.

Many years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with my 20 years of legal practice experience to my alternative dispute resolution practice.

THINK ABOUT THIS PRIOR TO YOUR NEXT MEDIATION/ARBITRATION

To set up a mediation or arbitration, please call my Case Manager Audra Shackelford at (310) 201-0010 or email her at audra@adrservices.org. To contact me via email use jkessler@adrservices.org or call me on my direct line: (310) 552-9800.

Please visit my website: www.joanbkessler.com

To change your address or remove your name from my list call me at (310) 552-9800 or just send me an email to jkessler@adrservices.org.

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